

## **PRIVACY & COOKIE POLICY**

ISMAS Limited/The Secret App: Online Privacy Notice

ISMAS Limited, operates as The Secret App website and mobile applications 'The Secret App' ("we", "us", "our"). We respect your concerns about privacy.

### **PRIVACY POLICY**

Your Personal Information is used to provide and improve the Service. You agree to the collection and use of information in accordance with this policy by using the Service. Except as described in this Privacy Policy, we will not use or share your information with anyone else.

We will ask for your name and email address if you contact us or explicitly agree to receive communication from us.

We collect and process information when you:

Create an account, create a profile, or place an order for any of our products or services by registering online.

Fill out a survey, create a profile, or send us an email.

Cookies are used to enable you to use or view our website.

We collect information about you so that we can:

Manage your account and process your order.

You will receive our newsletter.

Only if you expressly agree, we will share your data with our partner companies.

We keep all your information on our highly secure servers, located at one of the first major colocation facilities in Europe, the site is renowned for its near limitless international carrier list, making it a suitable location for high-speed interconnected networking projects. The facility itself is manned 24/7 with motion activated building wide CCTV, alarmed perimeter fencing and access via RFID proximity card access control systems. Our provider is accredited ISO 9001 Certified Quality Management Systems and ISO 27001 Certified Information Security Management.

We want to make sure you understand your data protection rights completely. Every user has the following rights:

You have the right to request copies of your personal information from us. For this service, we may charge you a small fee.

You have the right to request that any information that you believe is incorrect be corrected. You also have the right to ask us to fill in any gaps in the information you believe is missing.

Under certain circumstances, you have the rights to:

- Have your personal data erased.
- Request that we restrict the processing of your personal data.
- Object to our processing of your personal data.
- Request that we transfer the data we've collected to another organization or directly to you.

We have 21 days to respond to your request. Please contact us at our email address if you wish to exercise any of these rights.

The Secret App's team can be reached at [team@thesecret.app](mailto:team@thesecret.app).

## **COOKIES**

Cookies are small data files that may or may not contain an anonymous unique identifier. Cookies are small text files that a website sends to your browser and stores on your computer's hard drive.

To collect information, we use "cookies." You can set your browser to reject all cookies or to notify you when one is sent. You may not be able to use some parts of our Service if you refuse to accept cookies.

### **Cookies from third parties:**

In some cases, we may also use cookies provided by third parties we trust. The section below explains third-party cookies you might encounter while browsing this site. We share data with these third parties via cookies.

This site makes use of Google Analytics, which is one of the most widely used and trusted analytics solutions on the web for assisting us in better understanding how you use the site and ways to improve it. These cookies may keep track of things like how long you spend on the site and which pages you visit so that we can keep creating interesting content for you.

### **Security:**

We are concerned about the security of your Personal Information, but please keep in mind that no method of transmission over the Internet, or method of electronic storage, is completely secure. While we make every effort to protect your Personal Information using commercially acceptable means, we cannot guarantee its absolute security.

Your data, including Personal Information, may be transferred to, and stored on, computers outside of your state, province, country, or other governmental jurisdiction, where data protection laws may differ from those in your jurisdiction.

If you choose to provide information to us from outside the United Kingdom, please be aware that we will transfer the information, including Personal Information, to the United Kingdom and process it there.

Your agreement to that transfer is based on your acceptance of this Privacy Policy and your submission of such information.

Our Service may contain links to third-party websites that are not under our control. If you click on a link from a third party, you will be taken to that third party's website. Every site you visit should have a Privacy Policy that you should read.

We have no control over, and assume no responsibility for, any third-party sites or services' content, privacy policies, or practices.

### **Children's Privacy:**

Our Service does not cater to children under the age of 16 (referred to as "minors").

We do not intentionally collect personally identifiable information from children under the age of sixteen. Please contact us if you are a parent or guardian and are aware that your child is a minor who has provided us with Personal Information. If we learn that we have collected Personal Information from a minor under the age of 16 without parental consent, we will take steps to delete that information from our servers.

**Privacy Policy Revisions:**

From time to time, we may make changes to our Privacy Policy. Any changes will be communicated to you by posting the new Privacy Policy on this page.

It is recommended that you review this Privacy Policy on a regular basis for any changes. When changes to this Privacy Policy are posted on this page, they become effective.